

2025

Community Health Needs Assessment

Summary & Implementation Strategy



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Introduction

New requirements for nonprofit, 501(c)(3), hospitals were enacted under the Patient Protection and Affordable Care Act (ACA), passed on March 23, 2010. One of the most significant of the new requirements is the Community Health Needs Assessment (CHNA) that must be conducted during taxable years after March 23, 2012 and submitted with IRS form 990. A CHNA must then be completed every three years following.

While the requirements are fairly new, the IRS has made strides in defining hospitals that must complete the CHNA as well as details of what is expected in the CHNA report to be submitted. At this time the only entities that must complete the CHNA are hospital organizations defined as:

- An organization that operates a State-licensed hospital facility
- Any other organization that the Secretary determines has the provision of hospital care as its principal function or purpose constituting the basis for its exemption under section 501(c)(3).

The general goal behind the requirement is to gather community input that leads to recommendations on how the local hospital can better meet and serve residents' needs. The community input is typically derived from a community survey and a series of open meetings. Local health data are presented. Community members then identify and prioritize their top health needs.

After listening to community input, the hospital defines an implementation strategy for their specific facility. The implementation strategy is a written plan that addresses each of the health needs identified in the community meetings. To meet Treasury and IRS guidelines an implementation strategy must:

- Describe how the hospital facility plans to meet the health need, or
- Identify the health need as one the hospital facility does not intend to meet and explain why the hospital facility does not intend to meet the health need.¹

After the needs are identified that the hospital can address, the implementation strategy must take into account specific programs, resources, and priorities for that particular facility. This can include existing programs, new programs, or intended collaboration with governmental, nonprofit, or other health care entities within the community.²

This facility must make the recommendations and implementation strategy widely available to community members. The facility must adopt the implementation strategy that same taxable year.

The Community Health Needs Assessment and Implementation Strategy was presented and approved by the governing board on October 20, 2025.

¹ Internal Revenue Service. 2011. Notice and requests for Comments Regarding the Community Health Needs Assessment Requirements for Tax-Exempt Hospitals. Internal Revenue Bulletin: 2011-30

² Ibid

Previous Community Health Needs Assessment-Priorities, Implementation, and Evaluation

Newman Memorial Hospital worked with the Oklahoma Office of Rural Health in 2022 to complete their fourth Community Health Needs Assessment. During that time, health concerns were identified by community members and then prioritized by community members in focus group-style meetings. The following identifies each priority, implementation take, and an evaluation or impact of the implementation.

- Area of concern: Expand education outreach to the community regarding health and wellness topics specifically targeting issues of obesity and physical inactivity.
 - Educational Lunch & Learn Programs:
 - In 2023, we hosted a Lunch & Learn featuring two certified personal trainers from a local gym. They spoke on the importance of physical activity for overall health and highlighted the risks associated with a sedentary lifestyle. The event welcomed ten community attendees, all of whom received actionable guidance for improving their fitness habits.
 - In 2024, we continued this educational series with a Lunch & Learn led by a local gym owner. The session focused on proper nutrition, strategies to stay active, and maintaining mobility as we age. Eight participants attended and gained practical tools to lead healthier lifestyles.
 - Community Event Support:
 - We supported the Arnett's Ranch Rodeo 5k run by providing free bottled water for the participants.
 - Employee Wellness Initiatives:
 - We offer free gym memberships for all hospital employees, with access to two gyms in Shattuck and a recently added option in Woodward.
 - During Hospital Week, we hosted a free yoga class for staff to promote relaxation, stress reduction, and physical well-being.
 - Social Media Outreach:
 - We regularly share seasonal outdoor activity ideas and educational content about the benefits of physical movement on both the Newman Memorial Hospital and Newman Healthcare Associates Facebook pages, encouraging community members to stay active.
 - Additionally, we post healthy dinner recipes to support nutrition education and inspire healthier eating habits.
- Area of concern: Increasing availability of specialists
 - We had Gynecological surgeries and clinics from March 2023 - May 2024
 - Added Endocrinology to our telehealth services
 - Added a Certified Nurse Midwife to provide Women's Health services in June 2023

- Added Orthopedic surgeries and clinics in May 2023
 - Added Ear, Nose, and Throat (ENT) surgeries and clinics in February 2025
 - Added Podiatry services in July 2025
- Area of concern: Transportation for elderly
 - In December 2024, we launched a transportation service that provides free transportation to and from hospital appointments at Newman Memorial Hospital.
 - The first person to utilize this service was a surgical patient from the Oklahoma City area, who had been unable to secure an appointment with a surgeon in the city for months due to long wait times and opted to come to Shattuck instead for more timely access to care.
 - Local residents from Laverne, Gage, Fargo Woodward, Fort Supply, Elk City, Higgins, Vici, Mooreland, and Shattuck have also benefited from the service, and we look forward to continuing to expand our reach.

Figure 1 displays the Newman Memorial Hospital medical services area. Newman Memorial Hospital and all area hospitals are delineated in the figure. The surrounding hospitals are identified in the table below by county along with their respective bed count.



City	County	Hospital	No. of Beds
Beaver	Beaver	Beaver County Memorial Hospital	24
Clinton	Custer	Clinton Regional Hospital	22
Weatherford	Custer	Weatherford Regional Hospital	25
Seiling	Dewey	Seiling Community Hospital	18
Shattuck	Ellis	Newman Memorial Hospital	25
Buffalo	Harper	Harper County Community Hospital	25
Fairview	Major	Fairview Regional Medical Center	25
Cheyenne	Roger Mills	Roger Mills Memorial Hospital	15
Woodward	Woodward	AllianceHealth Woodward	87
Alva	Woods	Share Medical Center	25
Canadian, TX	Hemphill	Hemphill County Hospital	26
Perryton, TX	Ochiltree	Ochiltree General Hospital	25

As delineated in Figure 1, the primary medical service area of Newman Memorial Hospital includes the ZIP code areas of Shattuck, May, Fargo, Gage, Arnett, Laverne, Follett, TX; Higgins, TX; Lipscomb, TX; and Darrouzett, TX. The primary medical service area experienced a population increase of 7.5 percent from the 2000 census to the 2010 census (Table 1). This same service area experienced a decrease in population of 9.6 percent from the 2010 census to the 2020 census.

The secondary medical service area comprises the zip code areas of Rosston, Fort Supply, Vici, Sharon, Woodward, Booker, TX; Gate, Mutual, Camargo, and Durham. The secondary medical service area experienced an increase in population of 9.7 percent from 2000 to 2010 followed by a population increase of 1.3 percent from 2010 to 2020.

Table 1. Population of Newman Memorial Hospital Medical Service
Areas

Population by Zip Code	2000 Population	2010 Population	2020 Population	% Change 2000-2010	% Change 2010-2020
<i>Primary Medical Service Area</i>					
73858 Shattuck	1,618	1,666	1,540	3.0%	-7.6%
73851 May	78	80	101	2.6%	26.3%
73840 Fargo	670	691	643	3.1%	-6.9%
73843 Gage	906	883	785	-2.5%	-11.1%
73832 Arnett	998	929	897	-6.9%	-3.4%
73848 Laverne	1,616	2,156	1,811	33.4%	-16.0%
79034 Follett, TX	577	637	521	10.4%	-18.2%
79046 Higgins, TX	580	489	451	-15.7%	-7.8%
79056 Lipscomb, TX	46	63	93	37.0%	47.6%
79024 Darrouzett, TX	349	405	388	16.0%	-4.2%
Total	7,438	7,999	7,230	7.5%	-9.6%
<i>Secondary Medical Service Area</i>					
73855 Rosston	186	106	149	-43.0%	40.6%
73841 Fort Supply	967	1,482	1,351	53.3%	-8.8%
73859 Vici	1,295	1,459	1,369	12.7%	-6.2%
73857 Sharon	503	623	615	23.9%	-1.3%
73801 Woodward	14,327	15,228	15,671	6.3%	2.9%
79005 Booker, TX	1,528	1,735	1,693	13.5%	-2.4%
73844 Gate	312	269	192	-13.8%	-28.6%
73853 Mutual	353	379	508	7.4%	34.0%
73835 Camargo	204	309	319	51.5%	3.2%
73642 Durham	185	187	194	1.1%	3.7%
Total	19,860	21,777	22,061	9.7%	1.3%

SOURCE: Population data from the U.S. Bureau of Census, Decennial Census 2000, 2010, and 2020 (March 2025)

Table 2 displays the current existing medical services in the primary service area of the Newman Memorial Hospital medical services area. Most of these services would be expected in a service area of Shattuck's size: two physician offices and clinics, one dental office, one pharmacy, one nursing home, one EMS provider, and one physical therapy provider. The hospital provides swing bed, physical therapy, laboratory, radiology (CT, MRI, Ultrasound), telemedicine

services, surgery, and specialist clinics. A complete list of hospital services and community involvement activities can be found in Appendix A.

**Table 2. Existing Medical Services in Newman Memorial Hospital
Medical Services Area**

Count	Service
1	Hospital: Newman Memorial Hospital
2	Physician Offices/Clinics
1	Dental Office
1	Nursing Home
1	Physical Therapy Provider
1	EMS Provider
1	Pharmacy

In addition to examining the total population trends of the medical service areas, it is important to understand the demographics of those populations. Table 3 displays trends in age groups for the primary and secondary medical service areas as well as Ellis County in comparison to the state of Oklahoma. Overall, the over 65 age group has experienced an increase in population across all geographies from the 2010 Census to the 2020 Census. This cohort accounted for 16.5 percent of the total population at the state level. In terms of the medical service areas, this age group accounted for 23.7 percent of the primary medical service area, 16.2 percent of the secondary medical service area, and 23.7 percent of the population of Ellis County. The 45-64 age group accounts for the largest share of the population in the primary service area (25.1%) and Ellis County (25.3%). This is compared to the state share of 24 percent of the total population.

Table 3. Percent of Total Population by Age Group for Newman Memorial Hospital Medical Service Areas, Ellis County and Oklahoma

Age Groups	Primary Medical Service Area	Secondary Medical Service Area	Ellis County	Oklahoma
2010 Census				
0-14	20.4%	20.9%	20.5%	20.7%
15-19	6.2%	6.0%	6.1%	7.1%
20-24	3.6%	6.2%	3.3%	7.2%
25-44	22.0%	27.0%	21.9%	25.8%
45-64	28.9%	25.6%	29.1%	25.7%
65+	<u>18.8%</u>	<u>14.2%</u>	<u>19.1%</u>	<u>13.5%</u>
Totals	100%	100%	100%	100%
Total Population	7,999	21,777	4,151	3,751,351
2020 Census				
0-14	19.2%	19.9%	18.7%	19.9%
15-19	6.4%	6.7%	6.2%	7.0%
20-24	3.8%	5.8%	3.8%	6.8%
25-44	21.8%	26.9%	22.2%	25.8%
45-64	25.1%	24.6%	25.3%	24.0%
65+	<u>23.7%</u>	<u>16.2%</u>	<u>23.7%</u>	<u>16.5%</u>
Totals	100%	100%	100%	100%
Total Population	7,230	22,061	3,749	3,959,353

SOURCE: U.S. Census Bureau Decennial Census data for 2010 and 2020 (www.census.gov [March 2025]).

Changes in racial and ethnic groups can impact the delivery of healthcare services, largely due to language barriers and dramatically different prevalence rates for specific diseases, such as diabetes. A noticeable trend in Oklahoma is the growth in the Hispanic origin population. In 2010, those of Hispanic origin accounted for 8.9 percent of the total state population. The 2020 census data suggests that this population group has experienced an increase to 11.9 percent of the total population. This trend is somewhat evident in Ellis County and both medical service areas. This cohort accounted for 14.3 percent of the population in the

primary medical service area, 17.8 percent in the secondary, and 9.1 percent of the population in Ellis County.

Table 4. Percent of Total Population by Race and Ethnicity for Newman Memorial Hospital Medical Service Areas, Ellis County and Oklahoma

Race/Ethnic Groups	Primary Medical Service Area	Secondary Medical Service Area	Ellis County	Oklahoma
2010 Census				
White	87.0%	79.9%	90.6%	68.7%
Black	0.2%	1.4%	0.3%	7.3%
Native American	1.2%	2.4%	1.6%	8.2%
Other	0.3%	0.7%	0.4%	1.9%
Two or more Races	1.2%	1.8%	1.2%	5.1%
Hispanic Origin	10.0%	13.7%	6.0%	8.9%
Total Population	7,999	21,777	4,151	3,751,351
2020 Census				
White	79.2%	72.8%	84.0%	60.8%
Black	0.3%	1.6%	0.4%	7.2%
Native American	1.5%	2.5%	1.5%	7.9%
Other	0.3%	0.8%	0.3%	2.8%
Two or more Races	4.5%	4.5%	4.7%	9.4%
Hispanic Origin	14.3%	17.8%	9.1%	11.9%
Total Population	7,230	22,061	3,749	3,959,353

SOURCE: U.S. Census Bureau Decennial Census data for 2010 and 2020 (www.census.gov [March 2025]).

Summary of Community Input for CHNA

Community input was gathered through a single community meeting. The meeting was held on August 20, 2025. All stakeholders received all of the typical primary and secondary data prior to their respective meetings. The meeting presentations and handouts can be found in Appendices C and D.

Community members who were included to provide input:

- Newman Memorial Hospital Representatives
- Home Health Care Services Representatives
- Retired Individuals
- Public School Representatives

Community participation in 2025 was broad and inclusive. Invitations were extended through multiple channels, including articles in the county newspaper and social media posts on Newman Memorial Hospital and Newman Healthcare Associates Facebook pages. Flyers were distributed throughout local businesses and public spaces to ensure wide visibility.

Email invitations were sent via the Chamber of Commerce's distribution list, the hospital's marketing email list of 249 members, and to all hospital employees, including the Board of Directors and the Hospital Authority Board.

Additionally, personal invitations were extended to key community partners such as representatives from local Senior Centers, the Ellis County Safety Coordinator, Ellis County Emergency Management, the local ministerial alliance, the county newspaper, Ellis County Commissioners, the Ellis County EMS Director/Coordinator, the Shattuck Chamber of Commerce Board of Directors, and leadership teams-including superintendents, principals, counselors, and administrative staff-from Shattuck, Arnett, and Gage-Fargo Public Schools.

Significant effort was made to ensure representation from the public health sector and organizations that serve underserved, low-income, and racially diverse populations, allowing their perspectives to be meaningfully included in identifying community health needs.

Economic Conditions of Ellis County and Economic Impact of Health Sector

Economic indicators for Ellis County in comparison to Oklahoma and the United States are outlined in Table 5. Ellis County tends to lag behind both the state and the nation in several economic measures. However, in terms of per capita income—the total personal income divided by the population-Ellis County outperforms Oklahoma (\$63,914 vs. \$60,545) and trails the

national average slightly (\$69,810). This suggests a relatively strong income position locally, despite smaller population and employment figures.

Employment data shows notable shifts between 2023 and the most recent estimates from January 2025. In 2023, Ellis County had an unemployment rate of 2.3%, lower than both the state rate of 3.2% and the national rate of 3.6%. By January 2025, unemployment had risen across all levels: Ellis County increased to 2.9%, Oklahoma to 3.5%, and the national rate to 4.4%. Despite this increase, Ellis County continues to maintain a lower unemployment rate than both the state and national averages. All rates are non-seasonally adjusted.

Poverty indicators present a more mixed picture. In 2023, the overall poverty rate in Ellis County was 14.0%, which is lower than the state average of 15.8% but higher than the national average of 12.5%. The percentage of children under 18 in poverty followed a similar trend, with Ellis County at 18.7%, again lower than Oklahoma's rate of 20.5% but higher than the national figure of 16.0%. All of these data points are summarized in Table 5 and provide a snapshot of the county's relative economic standing in terms of income, employment, and poverty.

Table 5. Economic Indicators for Ellis County, the State of Oklahoma, and the Nation

Indicator	County	State	U.S.
Total Personal Income (2023)	\$233,160,000	\$245,439,219,000	\$23,380,269,000,000
Per Capita Income (2023)	\$63,914	\$60,545	\$69,810
Employment (2023)	2,073	1,894,600	161,037,000
Unemployment (2023)	49	62,639	6,080,000
Unemployment Rate (2023)	2.3%	3.2%	3.6%
Employment (January 2025)*	1,763	1,921,108	162,347,000
Unemployment (January 2025)*	52	69,041	7,467,000
Unemployment Rate (January 2025)*	2.9%	3.5%	4.4%
Percentage of People in Poverty (2023)	14.0%	15.8%	12.5%
Percentage of Under 18 in Poverty (2023)	18.7%	20.5%	16.0%

*State and County estimates are considered preliminary

SOURCES: 2023 Bureau of Economic Analysis; 2023 Bureau of Labor Statistics; 2023 U.S. Census Bureau

Table 6 displays various education variables for Ellis County. The first three lines are education attainment percentages for the population ages 25 years and greater. In Ellis County, 88.2 percent of the population has at least their high school diploma, 51 percent has at least some college, and 20 percent of the population has at least a bachelor's degree. The far-right handed column provides a ranking within the state based on the highest, or most favorable percentages. The free and reduced lunch rate is the share of children in Ellis County who are enrolled in

public school and eligible for free and reduced lunches. Ellis County’s rate is 49.8 percent. This is lower than the state average of 60.3 percent. This is the 9th lowest rate in the state.

Table 6. Education Data for Ellis County and the State of Oklahoma

Indicator	County	State	Ellis County Ranking
At Least High School Diploma	88.2%	89.1%	32nd Highest
Some College	51.0%	58.4%	32nd Highest
At Least Bachelor’s Degree	20.0%	27.8%	35th Highest
Free and Reduced Lunch Rate	49.8%	60.3%	9th Lowest

SOURCES: U.S. Census Bureau, American Community Survey, 2019-2023, National Center for Education Statistics 2022-2023

Table 7 includes payer source data for Ellis County residents in comparison to the state. A ranking is also provided, with the lowest percentages as the more favorable ranking. In 2022, 15 percent of individuals under the age of 65 in Ellis County were categorized as uninsured. This is higher than the state average of 14.3 percent. For children under the age of 19, the uninsured rate was 10.2 percent in Ellis County, which was also higher than the state rate of 7.7 percent.

In 2024, 25.4 percent of the population in Ellis County had Medicare as a payer for healthcare, which was higher than the state percentage of 20.1 percent. Traditional Medicare (Part A and B) accounted for 21.2 percent of the population in Ellis County and was also higher than the state percentage of 11.9 percent. The percentage of people enrolled in Medicare Advantage and other plans was 4.2 percent in Ellis County, which was lower than the state percentage of 8.1 percent.

In terms of Medicaid, 20.6 percent of the Ellis County population had Medicaid as a payer source, which was lower than the state percentage of 25.9 percent. Dual enrollees—those enrolled in both Medicare and Medicaid—made up 2.6 percent of Ellis County’s population, slightly lower than the state percentage of 3.1 percent.

Table 7. Payer Source Data for Ellis County and the State of Oklahoma

Indicator	County	State	Ellis County Ranking
2022 Uninsured Rate (under 65)	15%	14.3%	34th Lowest
2022 Uninsured Rate (under 19)	10.2%	7.7%	62nd Lowest
2024 Medicare share of total population	25.4%	20.1%	61st Lowest
2024 Traditional Medicare (A & B)	21.2%	11.9%	76th Lowest
2024 Medicare Advantage & Other	4.2%	8.1%	10th Lowest
2024 Medicaid share of total population	20.6%	25.9%	12th Lowest
2024 Dual Enrollees (Medicare & Medicaid)	2.6%	3.1%	23rd Lowest

SOURCES: U.S. Census Bureau Small Area Health Insurance Estimates, 2022; Centers for Medicare and Medicaid Services, Medicare Part A and B Recipients by State and County, September 2024 Enrollment Data; Oklahoma Health Care Authority, Total Enrollment by County, December 2024 Enrollment Data

Health Data

Various sources of health data were examined including data from the County Health Rankings and Roadmaps Program through the University of Wisconsin Population Health Institute and the Robert Wood Johnson Foundation. The County Health Rankings Program evaluates counties based on two distinct areas: Community Conditions & Population Health and Well-being.

Community Conditions

Community Conditions, also referred to as the social determinants of health, consist of health infrastructure, physical environment, and social and economic factors. Areas of concern include Ellis County's access to exercise opportunities, post-secondary education rate, childcare cost burden rate, uninsured rate, and the annual mammography screening rate of female Medicare enrollees, which are all less desirable than the top U.S. performers. All community conditions variables are presented in Table 9 along with Ellis County specific data, Oklahoma, and United States averages. The yellow highlighted categories are the areas identified by the County Health Ranking and Roadmaps as areas to explore (generally where Ellis County ranks poorly compared to the national benchmark). The green highlighted areas are identified by County Health Rankings and Roadmaps as areas of strength for Ellis County.

Table 8. Community Conditions (2025 Data)

Category	Ellis County	Error Margin	Oklahoma	United States
Health Infrastructure				
Flu Vaccinations	44%		44%	48%
Access to Exercise Opportunities	37%		71%	84%
Food Environment Index	6.6		5.5	7.4
Primary Care Physicians	1,880:1		1,690:1	1,330:1
Mental Health Providers			230:1	300:1
Dentists	910:1		1,560:1	1,360:1
Preventable Hospital Stays	1,001		2,979	2,666
Mammography Screening	28%		41%	44%
Uninsured	15%	13-17%	14%	10%
Physical Environment				
Severe Housing Problems	8%	5-11%	14%	17%
Driving Alone to Work	79%	76-81%	79%	70%
Long Commute- Driving Alone	30%	23-38%	28%	37%
Air Pollution: Particulate Matter	6.9		8.9	7.3
Drinking Water Violations	No			
Broadband Access	81%	76-86%	87%	90%
Library Access	5		2	2
Social and Economic Factors				
Some College	47%	38-57%	60%	68%
High School Completion	88%	85-91%	89%	89%
Unemployment	2.3%		3.2%	3.6%
Income Inequality	4.2	3.4-5.0	4.6	4.9
Children in Poverty	19%	12-26%	21%	16%
Injury Deaths	131	85-194	102	84
Social Associations	41.0		11.2	9.1
Child Care Cost Burden	35%		36%	28%

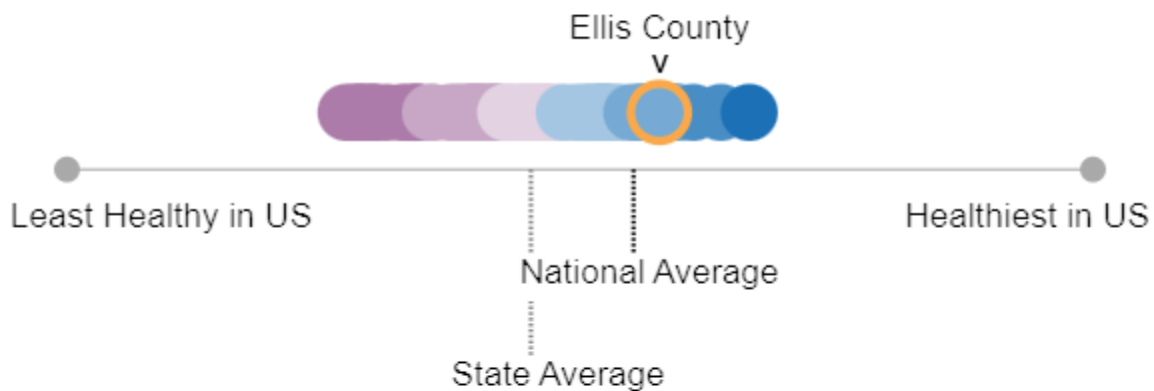
SOURCE: County Health Rankings & Roadmaps; University of Wisconsin Population Health Institute; Robert Wood Johnson Foundation

Table 9 Key:	
	= Areas to Explore
	= Areas of Strength

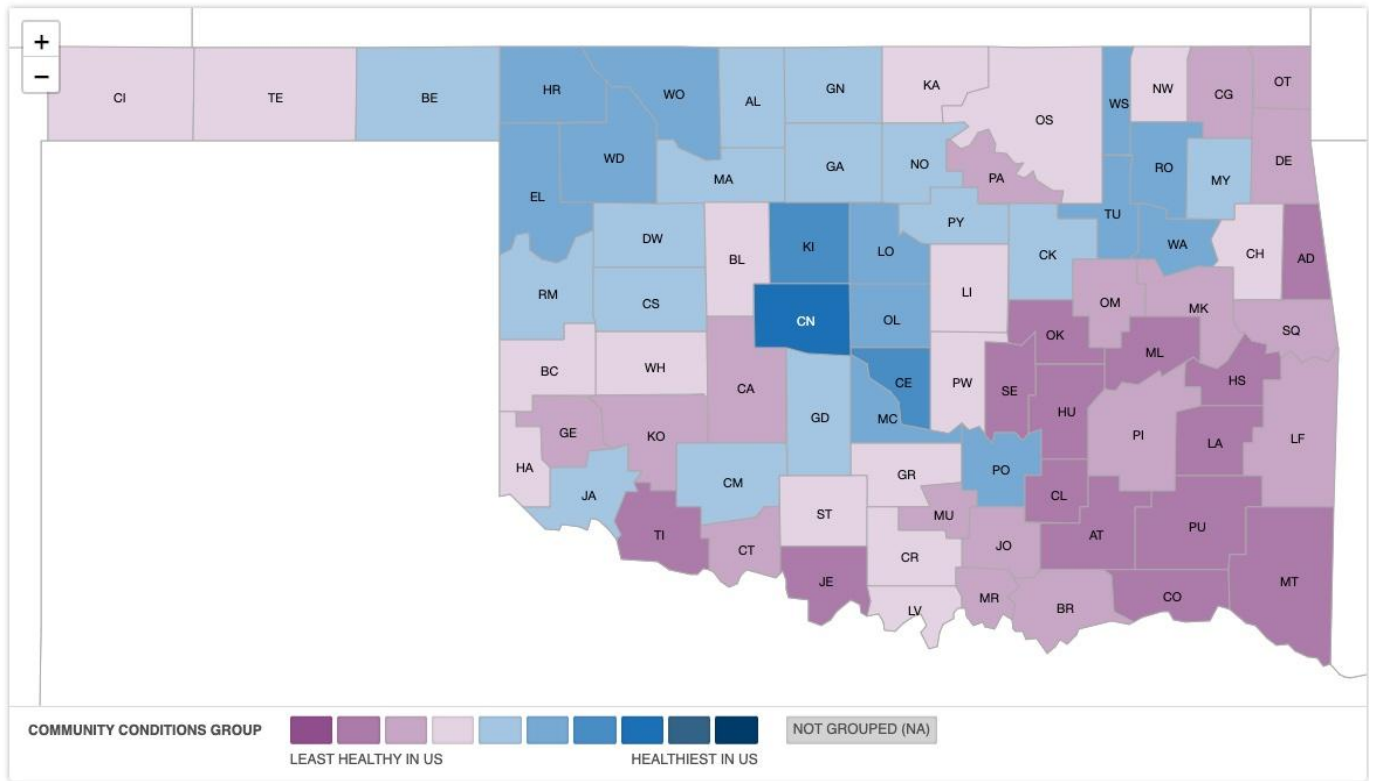
Looking at the figure below, you will see that Ellis County is faring better than the average county in Oklahoma for Community Conditions, and about the same as the average county in the nation.



Ellis County Community Conditions - 2025



The following map depicts each county, ranging from the least healthy to the healthiest in the U.S. by shade, based on community conditions. Ellis County's community conditions are more favorable than those in Roger Mills, Dewey, and Beaver Counties, and are comparable to those in Harper and Woodward Counties.



Population Health and Well-being

Population Health and Well-being consist of two areas: length of life and quality of life. The variables for each of these sections are presented in Table 10.

Table 9. Population Health and Well-being (2025 Data)

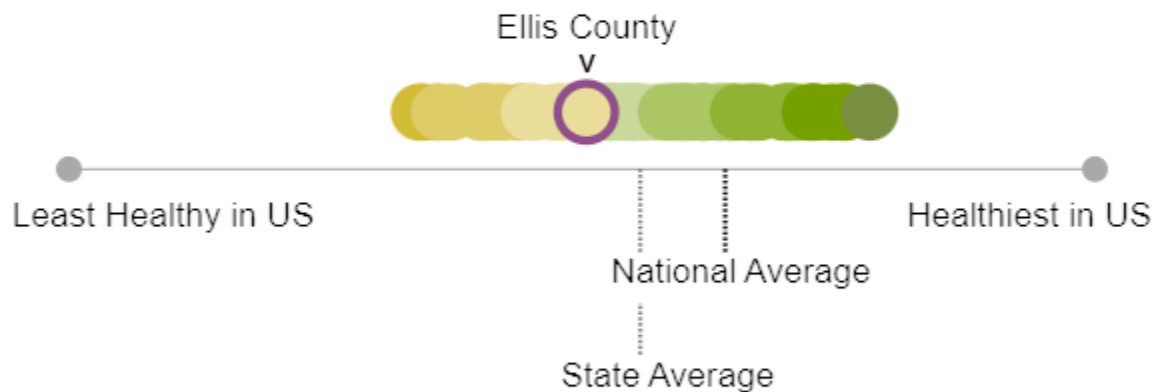
Category	Ellis County	Error Margin	Oklahoma	United States
Length of Life				
Premature Death	14,100	9,800-19,600	10,900	8,400
Quality of Life				
Poor Physical Health Days	4.6	3.7-5.7	4.3	3.9
Low Birth Weight	10%	6-13%	8%	8%
Poor Mental Health Days	5.9	4.7-7.2	5.7	5.1
Poor or Fair Health	20%	17-22%	20%	17%

SOURCE: County Health Rankings & Roadmaps; University of Wisconsin Population Health Institute; Robert Wood Johnson Foundation

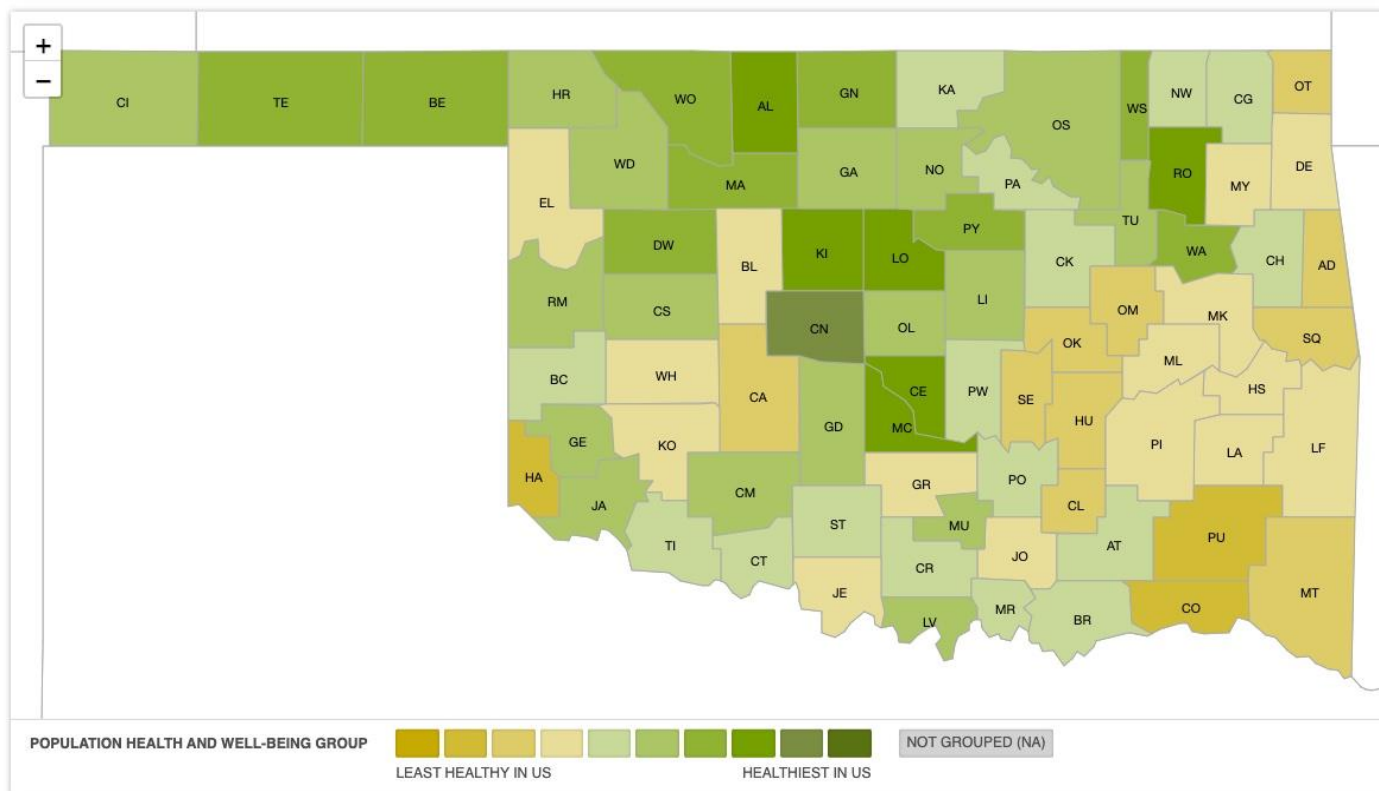
Looking at the figure below, you will see that Ellis County is faring slightly worse than the average county in Oklahoma for Population Health and Well-being, and worse than the average county in the nation.



Ellis County Population Health and Well-being - 2025



The following map depicts each county, ranging from the least healthy to the healthiest in the U.S. by shade, based on population health and well-being. Ellis County's population health and well-being is less favorable than all surrounding counties.



Community Survey Methodology and Results

A survey was developed to assess hospital usage, satisfaction, and community health needs. The SurveyMonkey link was distributed through multiple channels: it was emailed to all hospital employees and to 250 community members via the hospital's marketing events email list. The link was also posted on the Facebook pages of Newman Memorial Hospital (3.2k followers) and Newman Healthcare Associates (1.2k followers), sent via text message to 411 subscribers, and shared at the May Lunch & Learn, which had 20 attendees. Additionally, a QR code linking to the survey was included in the hospital's May newsletter. This newsletter is posted on the hospital website, shared on both Facebook pages, and printed copies are distributed to businesses in Shattuck, Gage, Arnett, Fargo, Laverne, Woodward, and Follett. A copy of the survey and its results is provided in Appendix D.

The survey ran from April 1, 2025 - June 2, 2025. A total of 111 surveys from the Newman Memorial Hospital medical service area were completed.

Table 10 shows the survey respondent representation by zip code. The largest share of respondents was from the Shattuck (73858) zip code with 55 responses or 49.5 percent of the total. Woodward (73801) followed with 16 responses, and Gage (73843) with 10 responses.

Table 10. Zip Code of Residence

Response Category	Number	%
73858- Shattuck	55	49.5%
73801- Woodward	16	14.4%
73843- Gage	10	9.0%
73840- Fargo	7	6.3%
73848- Laverne	5	4.5%
73832- Arnett	4	3.6%
73851- May	2	1.8%
73852- Mooreland	2	1.8%
73859- Vici	1	0.9%
73663- Seiling	1	0.9%
73834- Buffalo	1	0.9%
73860- Waynoka	1	0.9%
79014- Canadian, TX	1	0.9%
73401- Ardmore	1	0.9%
73132- Oklahoma City	1	0.9%
74358- North Miami	1	0.9%
72840- Hartman, AR	1	0.9%
73968- Mexico	1	0.9%
Total	111	100.0%

The survey focused on several health topics of interest to the community. Highlights of the results include:

Primary Care Physician Visits

- 72.8% of respondents had used a primary care provider in the Shattuck area
- 91.2% of those responded being satisfied
- Only 23 respondents or 25.3% of the survey respondents believe there are enough primary care providers practicing in the Shattuck area
- 75.8% responded they were able to get an appointment with their primary care provider when they needed one
- 38.6% of respondents indicated that they have used the services of a walk-in, urgent care, or after hours clinic in the past 24 months

- 79.6% responded that they would utilize a walk-in and/or after hours clinic if offered in the Shattuck area

Hospital Usage and Satisfaction

Survey highlights include:

- 85.4% of survey respondents have used the services of a hospital in the past 24 months. 82.9% of respondents received that care at Newman Memorial Hospital.
 - The most common response for using a hospital other than Newman Memorial Hospital was availability of specialty care (53.9%) and physician referral (40.4%).
- 91% of survey respondents were satisfied with the services received at Newman Memorial Hospital.
- Most common services used at Newman Memorial Hospital:
 1. Laboratory (80.6%)
 2. Physician Services (67.2%)
 3. Diagnostic Imaging (X-ray, CT, MRI, Ultrasound) (65.7%)
 4. Emergency Room (59.7%)

Local Healthcare Concerns and Additional Services

Survey respondents were asked what concerns them most about health in their community. The most common response was mental health (67.9%) followed by obesity (64.2%), proper nutrition/access to healthy foods (61.5%), and high blood pressure (56.9%). Table 11 (next page) displays all responses and the frequencies.

Table 11. Top Health Concerns in the Shattuck Area

Response Category	Number	%
Lack of physical fitness	57	52.3%
Obesity	70	64.2%
High blood pressure	62	56.9%
Proper Nutrition/Access to healthy foods	67	61.5%
Mental Health	74	67.9%
Cancer	40	36.7%
Preventative care	37	33.9%
Emergency services	20	18.4%
Services for the elderly	44	40.4%
Access to employer sponsored health insurance	15	13.8%
Impact of technology on health (computer, tv, cell phones, tablets)	40	36.7%
Other (please specify)- <i>listed below</i>	15	13.8%
Total Respondents: 109		

Other top health concerns listed by respondents: pain management, drugs, urgent care, birthing unit, all facets of female health, OBGYN services, maternity services, primary care physicians (MD, DO), Endocrinology, education, a good hospital with good doctors, maternity health, surgical specialists, lack of information on menopause & perimenopause.

Survey respondents also had the opportunity to identify what additional health and wellness services they would like to see offered in their community. The most common response was Obstetrics with 91.6%. Cardiology followed with 89.9%, and Urgent Care was next with 88.2%. Table 12 (next page) displays the full listing of responses.

Table 12. Additional Health and Wellness Services Survey Respondents Would Like to See Offered in Shattuck

Response Category	Yes	No	Total	Weighted Average
Audiology	75.38% 49	24.62% 16	65	1.25
Cancer care	83.33% 60	16.67% 12	72	1.17
Cardiology	89.86% 62	10.14% 7	69	1.10
Endocrinology	84.06% 58	15.94% 11	69	1.16
Mental/behavioral health	86.57% 58	13.43% 9	67	1.13
Obstetrics	91.55% 65	8.45% 6	71	1.08
Pediatrics	87.30% 55	12.70% 8	63	1.13
Urgent care	88.24% 60	11.76% 8	68	1.12
Orthopedics	80.95% 51	19.05% 12	63	1.19
Ear, nose, throat	85.71% 54	14.29% 9	63	1.14
Ophthalmology	76.19% 48	23.81% 15	63	1.24
Sleep Disorders	71.43% 45	28.57% 18	63	1.29
Urology	80.65% 50	19.35% 12	62	1.19

Other services survey respondents would like to see offered in Shattuck: Hepatologist, Rheumatologist (5 responses), Dermatology (4 responses), Podiatry, Pain Management (2 responses), Obstetrics, Internal Medicine Specialist, Neurologist (2 responses), Gastroenterologist, Pulmonologist, Urgent Care, Gynecology, Functional Medicine, Menopause/Perimenopause, Male General Practitioners.

Community Health Needs- Identification of Priorities

To gather community input, a single community meeting was held. Local community members had the option to attend an in-person meeting hosted at Newman Memorial Hospital. This meeting was held on August 20, 2025. Manda Wheeler, Marketing and Business Development Manager and Carli Word, Development Coordinator presented and facilitated the meeting. A complete list of individuals who participated is included in Appendix B.

During the community meeting process, participants were asked the following four questions:

- What are the top health needs of the patients/clients you serve?
- What are the top health needs of the greater community (outside the hospital or clinic setting)?
- What are you most proud of in Shattuck and Ellis County?
- What healthcare services would you like to see offered in your community?

The concerns listed were:

- Healthy food availability, availability of specialists, telehealth visits, lodging for patients and family, dermatology availability, assisted living/nursing home, transportation services, eye and heart specialists.

Shattuck and Ellis County do have many strengths. Some of the sources of pride noted by community members include:

- Friendliness, community pride, healthcare providers, education system, our hospital, the culture and warmth and how we take care of each other, positive attitudes, receptiveness to change, the surge in Newman and the quality and care they are providing to our rural community, the current mindset of our hospital and how they are working to improve services, the growth of our hospital, school system and Medic Pharmacy.

Community Health Needs Assessment- Implementation Strategy

Newman Memorial Hospital Administration utilized these responses to generate the list of priorities based on the frequencies of responses, potential impact the hospital can have on these items, and the opportunity to collaborate with existing organizations and providers in the community. The following items were identified as priorities:

- **Healthy Food Availability** – Partnering with local organizations and wellness programs to encourage healthier choices and provide resources for nutrition education.

- **Specialist Availability** – Actively recruiting specialists and expanding partnerships, such as orthopedics, ENT, and other specialty care, to bring more services close to home.
- **Telehealth Services** – Expanding telehealth options so patients can connect with providers without the need to travel.
- **Lodging for Patients & Families** – Exploring partnerships and community support to help provide safe lodging options for families traveling from out of town.
- **Dermatology & Specialty Care** – Seeking additional partnerships with regional specialists to address gaps in care like dermatology, cardiology, and ophthalmology.
- **Assisted Living/Nursing Home & Transportation** – Collaborating with local leaders and agencies to support future development of senior services and improve patient transportation options.

Community Health Needs Assessment Marketing Plan

The hospital will make the Community Health Needs Assessment Summary and Implementation Strategy Plan available upon request at Newman Memorial Hospital, a copy will be available to be downloaded from the hospital's website (<https://newmanmemorialhospital.org/>), and we will share the link to the assessment on our social media pages.

Appendix A- Hospital Services/Community Benefits

Newman Memorial Hospital Hospital Services and Community Benefits



Inpatient Services:

Acute inpatient observation
Swing Bed
Physical therapy
Occupational Therapy (swing bed)
Speech-Language Pathology (swing bed)
Respiratory Therapy
 EKG
 Breathing Treatments
 Ventilator Management
 Bipap/Cpap management
Registered Dietitian
Laboratory
Radiology
 CT
 MRI
 Diagnostic radiology
 Ultrasound
Pharmacy
Dietary
Chaplain service
24-hour hospitalist coverage
Wound Care and wound vac management
IV antibiotics

Outpatient Services:

Primary Care Provider Services
 Family Medicine
 VA CCN Services
 DOT Physicals
Women's Health
 Well Woman Exams
 Birth Control
 Prenatal Care (up to 26 weeks)
 Post-Natal Care
 Lactation Services
 Newborn Assessment
Senior Life Solutions- mental health
 services for senior citizens
Laboratory

Corporate Health Services

DOT & non-DOT urine collection
DOT & non-DOT breath alcohol
Respirator fit tests
Pre-employment fitness test (PT)
Pre-employment physicals (physician)
Pulmonary Function Testing
Chest X-rays

Surgery

Colonoscopy
Endoscopy
General Surgery
Ophthalmology
Orthopedic
 Jiffy Knee
Otolaryngology

Telemedicine

Pulmonology
Endocrinology

Radiology

64 slice CT
MRI
Diagnostic Radiology
Accredited mammography
Ultrasound

Out-patient Infusions

WIC/Immunization clinic

Physical therapy

Emergency services (24 hour availability)

Cardiopulmonary

Ventilator support
EKG
Stress testing
Holter monitoring
Pulmonary Function Test
Fit Testing (Industrial)

Patient Transportation Services

Pulmonary Rehabilitation
Sleep Studies

Clinics:

Orthopedic clinic
Otolaryngology (ENT) clinic
Cardiology clinic
Urology clinic
Ophthalmology clinic
Registered Dietitian
 Diabetes Education
 Weight Loss
 Prescribed Diet Management

Community Activities:

Meals on Wheels
Christmas parade
Business Trick or Treat
Monthly Lunch and Learn
RU OK Calls program
County wide sports physicals
Blood drives
flu shot clinics
Bimonthly host for Community Health Worker
Breast Cancer awareness month activities (press releases, educational posters)
Monthly physician schedule posted around the facility
National Wear Red Day- heart disease prevention
National Doctors Day
Hospital Week

Volunteer Appreciation Week
Kiwanis membership (Arnett)
Shattuck Chamber of Commerce membership
Rotary membership (Gage)
Chamber Membership – Shattuck, Arnett, Woodward and Laverne
Senior High School Scholarships- Shattuck, Fargo-Gage, Arnett, Laverne, Woodward

Internal Hospital Activities:

Hospital website/social media
High Plains Technology Practical Nursing student rotations
Medical Student rural rotation preceptorship program
Cinco de Mayo lunch
Christmas party
Thanksgiving employee and family luncheon
Volunteer Christmas luncheon
Hospital week picnic
Advertisement:
 Phonebooks- Fiest/Yellow book,
Pioneer Telephone
 Newspaper ads
 Radio ads- various departments, games of the week sponsorship
 Flyers- blood drives, flu shots, etc.

Governance- Board of Directors, Authority Board, Strategic Planning Committee, Manager Bi-Weekly Meetings, Administrative Team Weekly Meetings

Appendix B- Community Input Participants

Shattuck Community Health Needs Assessment

Community Input Meeting

20-Aug-25

Name	Organization
Tyson Bullard	Shattuck Public Schools
Gary Spicer	Retired
Stephen Oden	Retired
Patricia Lund	Retired
Steven Tangney	NMH
Shane Clem	NMH
Tom Vasko	NMH
Brittany Rash	NMH
Joanna Burgtorf	NMH
Gina Huenergardt	Shattuck Public Schools
Shellie Boston	Carter Healthcare

Appendix C- Ellis County Health Indicators and Outcomes

Health Indicators and Outcomes for Ellis County As Part of the Community Health Needs Assessment

Table 1. Community Conditions (2025 Data)

Category	Ellis County	Error Margin	Oklahoma	United States
Health Infrastructure				
Flu Vaccinations	44%		44%	48%
Access to Exercise Opportunities	37%		71%	84%
Food Environment Index	6.6		5.5	7.4
Primary Care Physicians	1,880:1		1,690:1	1,330:1
Mental Health Providers			230:1	300:1
Dentists	910:1		1,560:1	1,360:1
Preventable Hospital Stays	1,001		2,979	2,666
Mammography Screening	28%		41%	44%
Uninsured	15%	13-17%	14%	10%
Physical Environment				
Severe Housing Problems	8%	5-11%	14%	17%
Driving Alone to Work	79%	76-81%	79%	70%
Long Commute- Driving Alone	30%	23-38%	28%	37%
Air Pollution: Particulate Matter	6.9		8.9	7.3
Drinking Water Violations	No			
Broadband Access	81%	76-86%	87%	90%
Library Access	5		2	2
Social and Economic Factors				
Some College	47%	38-57%	60%	68%
High School Completion	88%	85-91%	89%	89%
Unemployment	2.3%		3.2%	3.6%
Income Inequality	4.2	3.4-5.0	4.6	4.9
Children in Poverty	19%	12-26%	21%	16%
Injury Deaths	131	85-194	102	84
Social Associations	41.0		11.2	9.1
Child Care Cost Burden	35%		36%	28%

SOURCE: County Health Rankings & Roadmaps; University of Wisconsin Population Health Institute; Robert Wood Johnson Foundation

Table 1 Key:
 = Areas to Explore
 = Areas of Strength

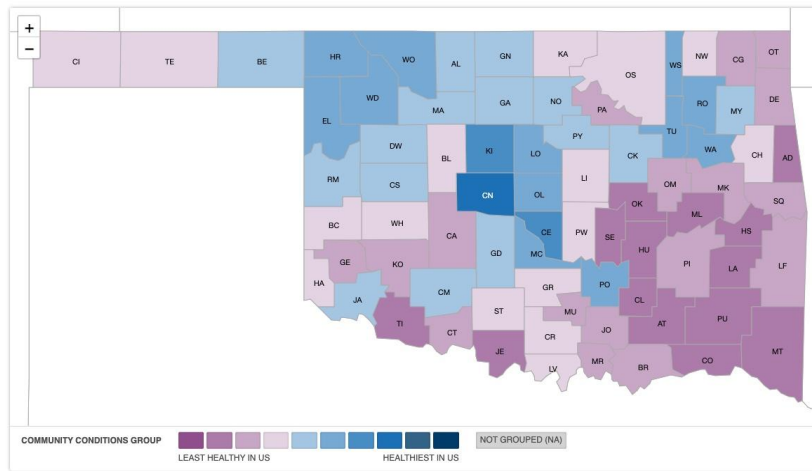
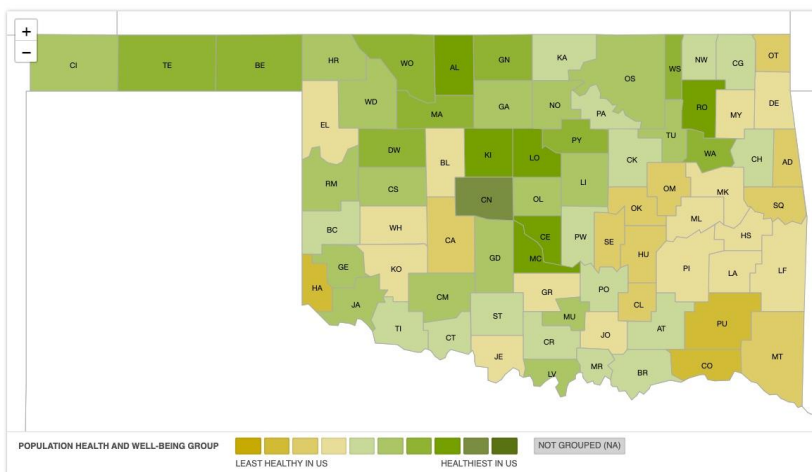


Table 2. Population Health and Well-being (2025 Data)

Category	Ellis County	Error Margin	Oklahoma	United States
Length of Life				
Premature Death	14,100	9,800-19,600	10,900	8,400
Quality of Life				
Poor Physical Health Days	4.6	3.7-5.7	4.3	3.9
Low Birth Weight	10%	6-13%	8%	8%
Poor Mental Health Days	5.9	4.7-7.2	5.7	5.1
Poor or Fair Health	20%	17-22%	20%	17%

SOURCE: County Health Rankings & Roadmaps; University of Wisconsin Population Health Institute; Robert Wood Johnson Foundation



Appendix D- Survey Form and Survey Results

*1. The zip code of my residence is:

*2. What is your current age?

*3. How would you prefer to be notified of community events? (Please select all that apply).

☐ Newspaper

☐ Radio

☐ Email

☐ Website

☐ Social Media

☐ Other (please specify)

*4. Do you believe the following issues are a concern in Shattuck and the surrounding communities?
(please select all that apply)

☐ Lack of physical fitness

☐ Obesity

☐ High blood pressure

☐ Proper nutrition/Access to healthy foods

☐ Mental health

☐ Cancer

☐ Preventative care

☐ Emergency Services

☐ Services for the elderly

☐ Access to employer sponsored health insurance

☐ Impact of technology on health (computer, tv, cell phones, tablets)

☐ Other (please specify)

5. How satisfied are you with the availability of healthcare services in Shattuck and the surrounding communities?

- ☐ Very satisfied
- ☐ Satisfied
- ☐ Neutral
- ☐ Unsatisfied
- ☐ Very unsatisfied

6. How do you view the following healthcare topics in Shattuck and the surrounding communities?
(Check all that apply):

	Above Average	Average	Needs Improvement
Quality of hospital/clinic care	☐	☐	☐
Quality of physician/provider care	☐	☐	☐
Number of physicians/providers	☐	☐	☐
Cost of local healthcare	☐	☐	☐
Access to specialty care services	☐	☐	☐
Closeness/Convenience of services	☐	☐	☐
Timeliness of care	☐	☐	☐
Hours the physician/provider offices are open	☐	☐	☐
Access to Long Term Care	☐	☐	☐
Access to Emergency services	☐	☐	☐
Access to Urgent Care services	☐	☐	☐
Other	☐	☐	☐

7. What services are people accessing outside of the service area that, in your opinion, could or should be provided within Shattuck and the surrounding communities?

Accessing outside of Shattuck and the surrounding communities:

	Yes	No
Audiology	☐	☐
Cancer care	☐	☐
Cardiology	☐	☐
Endocrinology	☐	☐
Mental/behavioral health	☐	☐
Obstetrics	☐	☐
Pediatrics	☐	☐
Urgent care	☐	☐
Orthopedics	☐	☐
Ear,nose, throat	☐	☐
Ophthalmology	☐	☐
Sleep disorders	☐	☐
Urology	☐	☐

Other (please specify)

8. What services are people accessing outside of the service area that, in your opinion, could or should be provided within Shattuck and the surrounding communities?

Should be provided in Shattuck and the surrounding communities:

	Yes	No
Audiology	☐	☐
Cancer care	☐	☐
Cardiology	☐	☐
Endocrinology	☐	☐
Mental/behavioral health	☐	☐
Obstetrics	☐	☐
Pediatrics	☐	☐
Urgent care	☐	☐
Orthopedics	☐	☐
Ear, nose, throat	☐	☐
Ophthalmology	☐	☐
Sleep disorders	☐	☐
Urology	☐	☐

Other (please specify)

*9. Has your household used the services of a hospital in the past 24 months?

- ☐ Yes
- ☐ No
- ☐ Don't know

10. Did you receive any of that care at Newman Memorial Hospital?

- ☐ Yes
- ☐ No
- ☐ Don't know

*11. What hospital services were used at Newman Memorial Hospital?

☐ Diagnostic imaging (X-ray, CT, MRI, Ultrasound)

☐ Laboratory

☐ Outpatient infusion/Shots

☐ Physician services

☐ Physical, speech, or occupational therapy

☐ Hospital inpatient

☐ Surgical Services

☐ Skilled nursing (swing bed)

☐ Emergency room (ER)

☐ Other (please specify)

*12. How satisfied was your household with the services you received at Newman Memorial Hospital?

☐ Satisfied

☐ Dissatisfied

☐ Don't know

13. Did you receive care at a facility other than Newman Memorial Hospital?

☐ Yes

☐ No

☐ Don't know

14. If you responded previously that your household received care at a hospital other than Newman Memorial Hospital, why did you or your family member choose that hospital?

- ☐ Physician referral
- ☐ Closer, more convenient location
- ☐ Insurance reasons
- ☐ Quality of care/Lack of confidence
- ☐ Availability of specialty care
- ☐ Other (please specify)

*15. What kind of medical provider do you use for routine care?

- ☐ Primary care physician
- ☐ Mid-level clinic (nurse practitioner or PA)
- ☐ Tribal health center
- ☐ Emergency room/Hospital
- ☐ Income based health center
- ☐ Specialist
- ☐ Urgent care/Walk in clinic
- ☐ Health department
- ☐ Other (please specify)

*16. Has your household been to a primary care (family) provider in the Shattuck area?

- ☐ Yes
- ☐ No
- ☐ Don't know

*17. How satisfied was your household with the quality of care received in the Shattuck area?

- ☐ Satisfied
- ☐ Dissatisfied
- ☐ Don't know

*18. Do you think there are enough primary care (family) providers practicing in the Shattuck area?

- ☐ Yes
- ☐ No
- ☐ Don't know

*19. Are you able to get an appointment, within 48 hours, with your primary care doctor when you need one?

- ☐ Yes
- ☐ No
- ☐ Don't know

20. Have you used the services of a walk-in, urgent care or after hours clinic in the past 24 months?

- ☐ Yes
- ☐ No
- ☐ Don't know

21. Would you utilize a walk in and/or after hours' clinic if offered in the Shattuck area?

- ☐ Yes
- ☐ No
- ☐ Don't know

22. Has your household used telemedicine services, a visit either by telephone or video with your provider, in the past 24 months?

- ☐ Yes
 - ☐ No
 - ☐ Don't know
-

*23. How satisfied was your household with the quality of care received via telemedicine?

- ☐ Satisfied
 - ☐ Dissatisfied
 - ☐ Don't know
-



Q1. Zip Code of Residence

Response Category	Number	%
73858- Shattuck	55	49.5%
73801- Woodward	16	14.4%
73843- Gage	10	9.0%
73840- Fargo	7	6.3%
73848- Laverne	5	4.5%
73832- Arnett	4	3.6%
73851- May	2	1.8%
73852- Mooreland	2	1.8%
73859- Vici	1	0.9%
73663- Seiling	1	0.9%
73834- Buffalo	1	0.9%
73860- Waynoka	1	0.9%
79014- Canadian, TX	1	0.9%
73401- Ardmore	1	0.9%
73132- Oklahoma City	1	0.9%
74358- North Miami	1	0.9%
72840- Hartman, AR	1	0.9%
73968- Mexico	1	0.9%
Total	111	100.0%

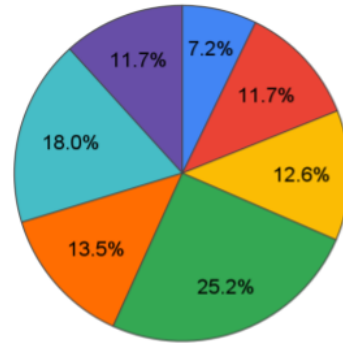
*146 Responses in 2022

Q2. What is your Age?

Response Category	Number	%
18 - 24	8	7.2%
25 - 34	13	11.7%
35 - 44	14	12.6%
45 - 54	28	25.2%
55 - 64	15	13.5%
65 - 74	20	18.0%
75+	13	11.7%
Total	111	100.0%

Age Break-Down of Respondents

● 18-24 ● 25-34 ● 35-44 ● 45-54 ● 55-64 ● 65-74 ● 75+

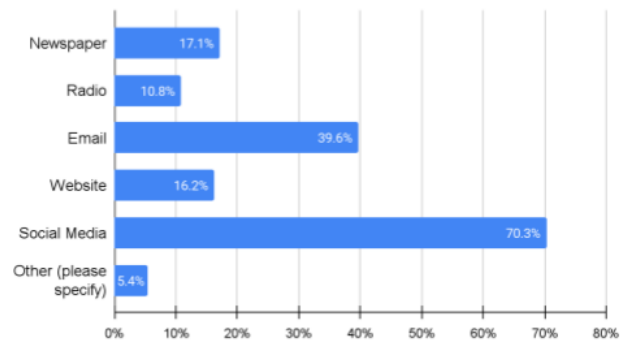


Q3. How would you prefer to be notified of community events? (Please select all that apply.)

Response Category	Number	%
Newspaper	19	17.1%
Radio	12	10.8%
Email	44	39.6%
Website	18	16.2%
Social Media	78	70.3%
Other (please specify) * 5 responded with "Text", 1 responded "None"	6	5.4%

Total Respondents: 111

Preference of Notification of Community Events

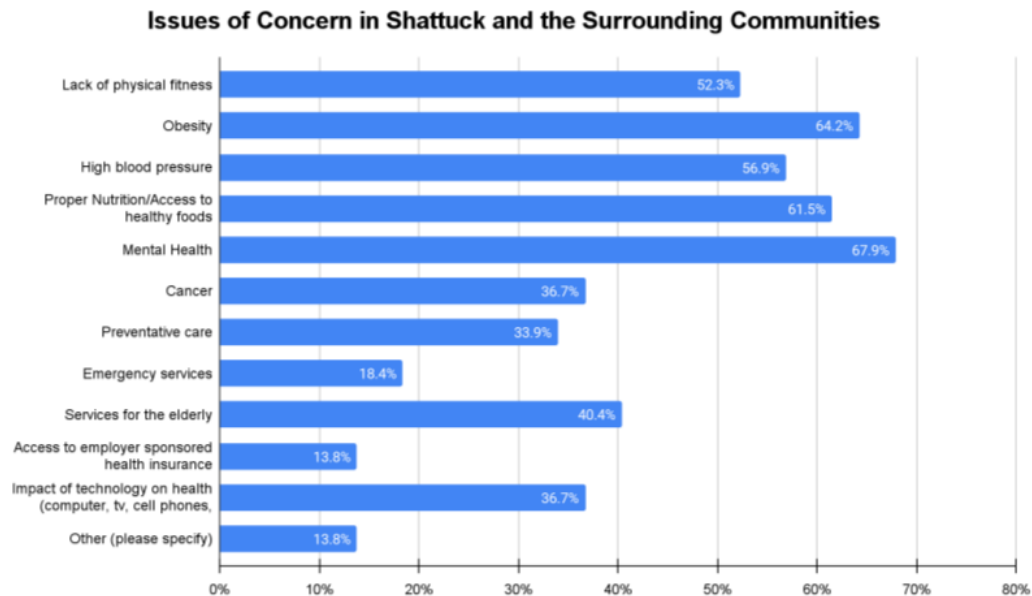


Q4. Do you believe the following issues are a concern in Shattuck and the surrounding communities? (Please select all that apply.)

Response Category	Number	%
Lack of physical fitness	57	52.3%
Obesity	70	64.2%
High blood pressure	62	56.9%
Proper Nutrition/Access to healthy foods	67	61.5%
Mental Health	74	67.9%
Cancer	40	36.7%
Preventative care	37	33.9%
Emergency services	20	18.4%
Services for the elderly	44	40.4%
Access to employer sponsored health insurance	15	13.8%
Impact of technology on health (computer, tv, cell phones, tablets)	40	36.7%
Other (please specify)	15	13.8%

Total Respondents: 109

Other Responses: Pain Management, Drugs, Urgent care, birthing unit, all facets of female health, Obgyn services, maternity services, Primary care physicians (MD, DO), Endocrinology, Education, a good hospital with good doctors, maternity health, surgical specialists, Lack of information on menopause & perimenopause

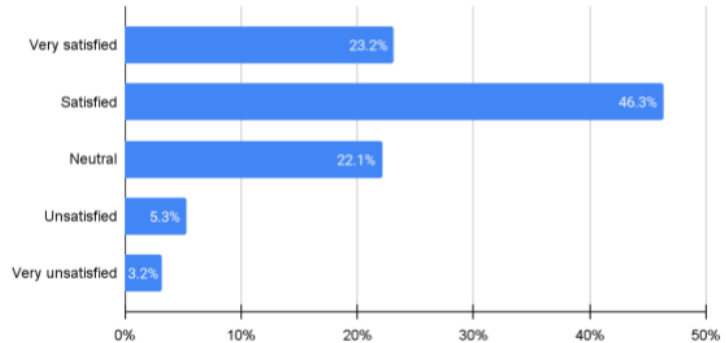


Q5. How satisfied are you with the availability of healthcare services in Shattuck and the surrounding communities?

Answer Choices	Number	%
Very satisfied	22	23.2%
Satisfied	44	46.3%
Neutral	21	22.1%
Unsatisfied	5	5.3%
Very unsatisfied	3	3.2%

Total Respondents: 95

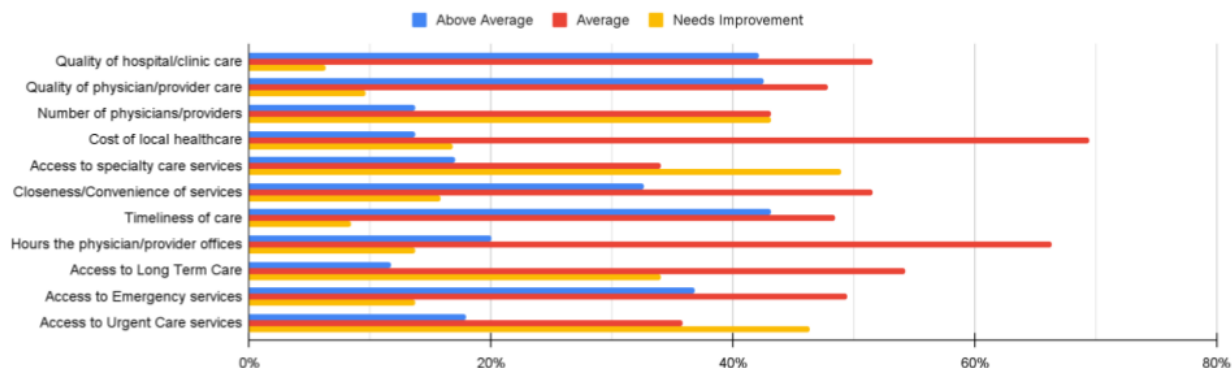
Satisfaction of the Availability of Healthcare Services in Shattuck and the Surrounding Communities



Q6. How do you view the following healthcare topics in Shattuck and the surrounding communities?
(Check all that apply):

Response Category	Above Average	Average	Needs Improvement	Total	Weighted Average
Quality of hospital/clinic care	42.11% 40	51.58% 49	6.32% 6	95	1.64
Quality of physician/provider care	42.55% 40	47.87% 45	9.57% 9	94	1.67
Number of physicians/providers	13.68% 13	43.16% 41	43.16% 41	95	2.29
Cost of local healthcare	13.68% 13	69.47% 66	16.84% 16	95	2.03
Access to specialty care services	17.02% 16	34.04% 32	48.94% 46	94	2.32
Closeness/Convenience of services	32.63% 31	51.58% 49	15.79% 15	95	1.83
Timeliness of care	43.16% 41	48.42% 46	8.42% 8	95	1.65
Hours the physician/provider offices are open	20.00% 19	66.32% 63	13.68% 13	95	1.94
Access to Long Term Care	11.70% 11	54.26% 51	34.04% 32	94	2.22
Access to Emergency services	36.84% 35	49.47% 47	13.68% 13	95	1.77
Access to Urgent Care services	17.89% 17	35.79% 34	46.32% 44	95	2.28

Q6. How do you view the following healthcare topics in Shattuck and the surrounding communities?

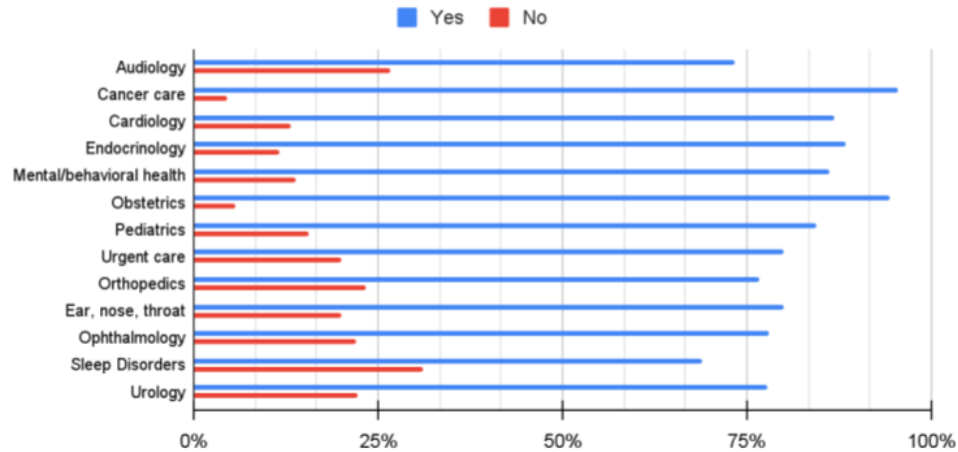


Q7. What services are people accessing outside of the service area that, in your opinion, could or should be provided within Shattuck and the surrounding communities?

Accessing outside of Shattuck and the surrounding communities:

Response Category	Yes	No	Total	Weighted Average
Audiology	73.42% 58	26.58% 21	79	1.27
Cancer care	95.51% 85	4.49% 4	89	1.04
Cardiology	86.90% 73	13.10% 11	84	1.13
Endocrinology	88.37% 76	11.63% 10	86	1.12
Mental/behavioral health	86.21% 75	13.79% 12	87	1.14
Obstetrics	94.38% 84	5.62% 5	89	1.06
Pediatrics	84.34% 70	15.66% 13	83	1.16
Urgent care	80.00% 68	20.00% 17	85	1.20
Orthopedics	76.62% 59	23.38% 18	77	1.23
Ear, nose, throat	80.00% 64	20.00% 16	80	1.20
Ophthalmology	78.05% 64	21.95% 18	82	1.22
Sleep Disorders	68.83% 53	31.17% 24	77	1.31
Urology	77.78% 63	22.22% 18	81	1.22

Q7. Accessing outside of Shattuck and the surrounding communities:

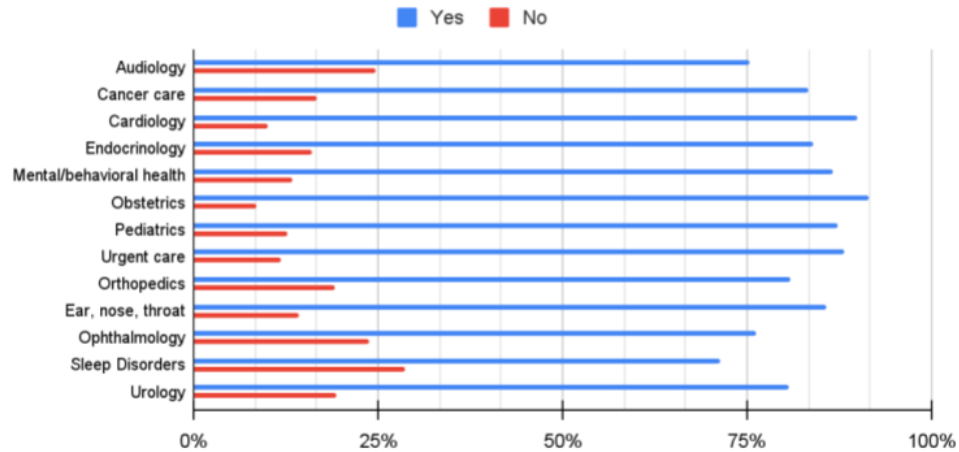


Q7. What services are people accessing outside of the service area that, in your opinion, could or should be provided within Shattuck and the surrounding communities?

Should be provided in Shattuck and the surrounding communities:

Response Category	Yes	No	Total	Weighted Average
Audiology	75.38% 49	24.62% 16	65	1.25
Cancer care	83.33% 60	16.67% 12	72	1.17
Cardiology	89.86% 62	10.14% 7	69	1.10
Endocrinology	84.06% 58	15.94% 11	69	1.16
Mental/behavioral health	86.57% 58	13.43% 9	67	1.13
Obstetrics	91.55% 65	8.45% 6	71	1.08
Pediatrics	87.30% 55	12.70% 8	63	1.13
Urgent care	88.24% 60	11.76% 8	68	1.12
Orthopedics	80.95% 51	19.05% 12	63	1.19
Ear, nose, throat	85.71% 54	14.29% 9	63	1.14
Ophthalmology	76.19% 48	23.81% 15	63	1.24
Sleep Disorders	71.43% 45	28.57% 18	63	1.29
Urology	80.65% 50	19.35% 12	62	1.19

Q8. Should be provided in Shattuck and the surrounding communities:



Other responses to Q7 & 8:

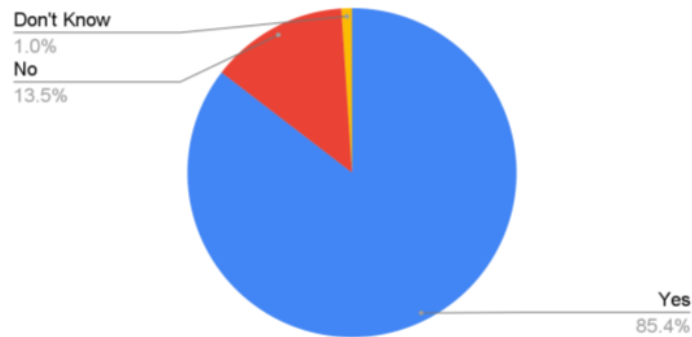
- Hepatologist
- Rheumatologist (5)
- Dermatology (4)
- Podiatry
- Pain Management (2)
- Obstetrics
- Internal Medicine Specialist
- Neurologist (2)
- Gastroenterologist
- Pulmonologist
- Urgent Care
- Gynecology
- Functional Medicine
- Menopause/Perimenopause
- Male general practitioners

Q9. Has your household used the services of a hospital in the past 24 months?

Answer Choices	Number	%
Yes	82	85.42%
No	13	13.54%
Don't Know	1	1.04%

Total Respondents: 96

Q9. Has your household used the services of a hospital in the past 24 months?

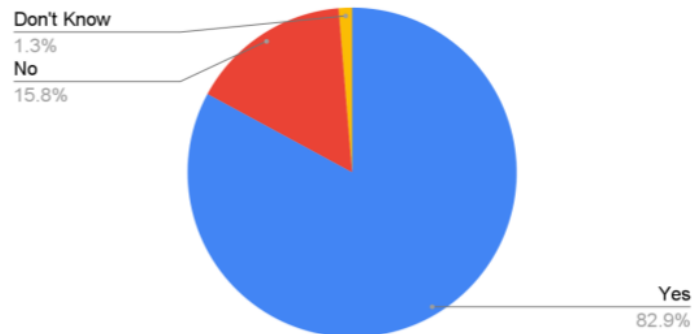


Q10. Did you receive any of that care at Newman Memorial Hospital?

Answer Choices	Number	%
Yes	63	82.89%
No	12	15.79%
Don't Know	1	1.32%

Total Respondents: 76

Q10. Did you receive any of that care at Newman Memorial Hospital?



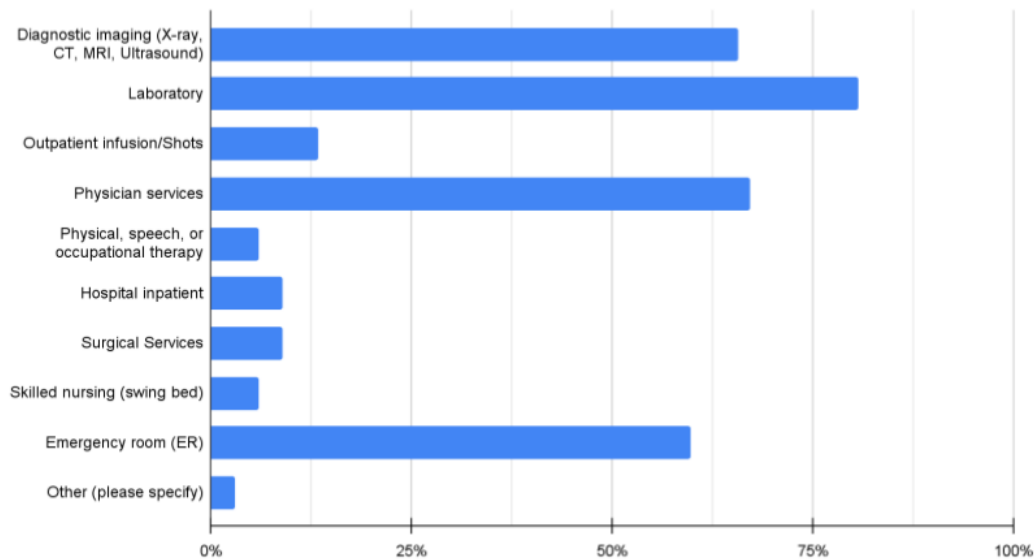
*The usage rate was 58.8% in 2022.

Q11. What hospital services were used at Newman Memorial Hospital?

Response Category	Number	%
Diagnostic imaging (X-ray, CT, MRI, Ultrasound)	44	65.67%
Laboratory	54	80.60%
Outpatient infusion/Shots	9	13.43%
Physician services	45	67.16%
Physical, speech, or occupational therapy	4	5.97%
Hospital inpatient	6	8.96%
Surgical Services	6	8.96%
Skilled nursing (swing bed)	4	5.97%
Emergency room (ER)	40	59.70%
Other (please specify) *Cataract Surgery and Immunizations	2	2.99%

Total Respondents: 67

Q11. Services Used at Newman Memorial Hospital

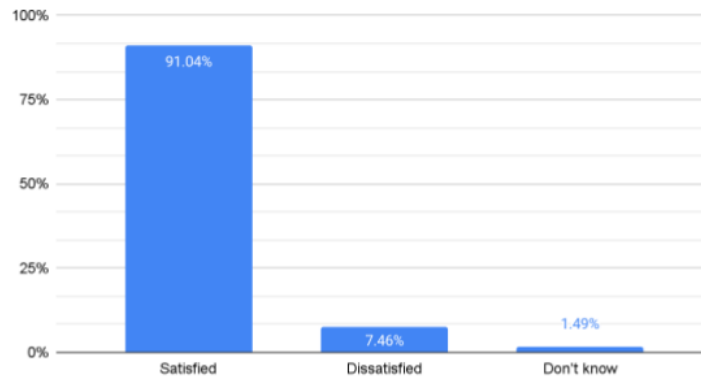


Q12. How satisfied was your household with the services you received at Newman Memorial Hospital?

Answer Choices	Number	%
Satisfied	61	91.04%
Dissatisfied	5	7.46%
Don't know	1	1.49%

Total Respondents: 67

Q12. Newman Memorial Hospital Services Satisfaction



Q13. Did you receive care at a facility other than Newman Memorial Hospital?

Answer Choices	Number	%
Yes	38	58.46%
No	27	41.54%
Don't know	0	0.00%

Total Respondents: 65

Q13. Did you receive care at a facility other than Newman Memorial Hospital?



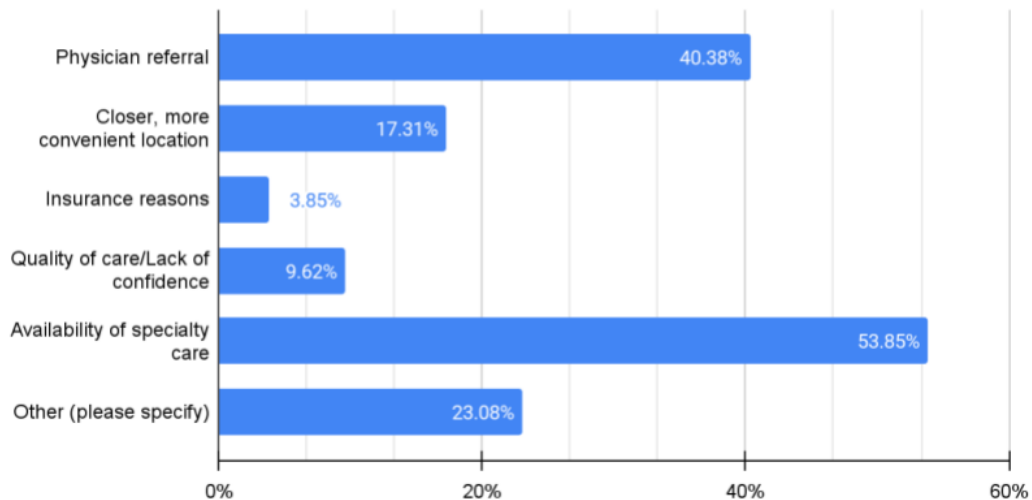
Q14. If you responded previously that your household received care at a hospital other than Newman Memorial Hospital, why did you or your family member choose that hospital?

Response Category	Number	%
Physician referral	21	40.38%
Closer, more convenient location	9	17.31%
Insurance reasons	2	3.85%
Quality of care/Lack of confidence	5	9.62%
Availability of specialty care	28	53.85%
Other (please specify)	12	23.08%

Total Respondents: 52

Other Responses: Surgical, emergency referral, heart attack, rheumatology (2), Imaging test needed was not available, needed stent and accessed Cardiologist in okc, Ophamologist, Emergency, Needed MRI, Labor & Delivery

Q14. Reason for Choosing a Hospital Other than Newman Memorial Hospital

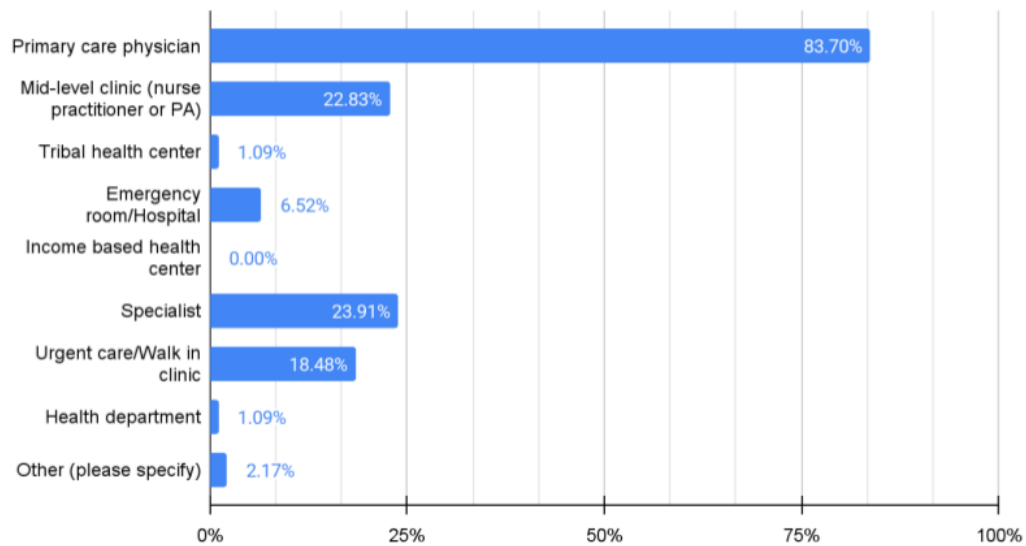


Q15. What kind of medical provider do you use for routine care?

Answer Choices	Number	%
Primary care physician	77	83.70%
Mid-level clinic (nurse practitioner or PA)	21	22.83%
Tribal health center	1	1.09%
Emergency room/Hospital	6	6.52%
Income based health center	0	0.00%
Specialist	22	23.91%
Urgent care/Walk in clinic	17	18.48%
Health department	1	1.09%
Other (please specify) *Pain Management and Heart	2	2.17%

Total Respondents: 92

Q15. Medical Provider Used for Routine Care

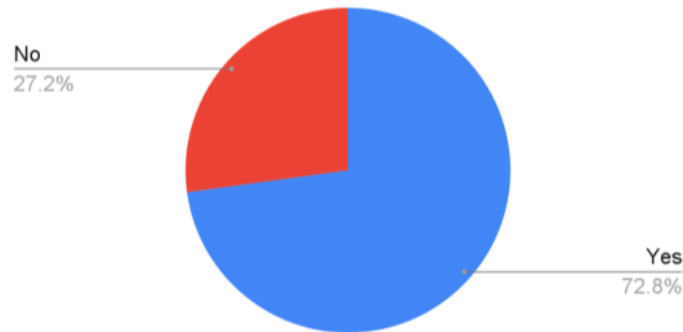


Q16. Has your household been to a primary care (family) provider in the Shattuck area?

Answer Choices	Number	%
Yes	67	72.83%
No	25	27.17%
Don't Know	0	0.00%

Total Respondents: 92

Q16. Has your household been to a primary care (family) provider in the Shattuck area?

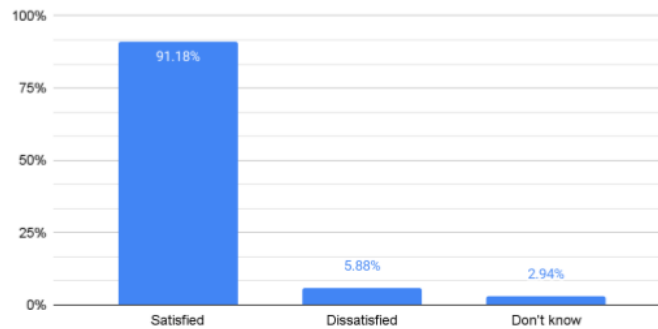


Q17. How satisfied was your household with the quality of care received in the Shattuck area?

Answer Choices	Number	%
Satisfied	62	91.18%
Dissatisfied	4	5.88%
Don't know	2	2.94%

Total Respondents: 68

Q17. Satisfaction of the Quality of Care Received in the Shattuck Area

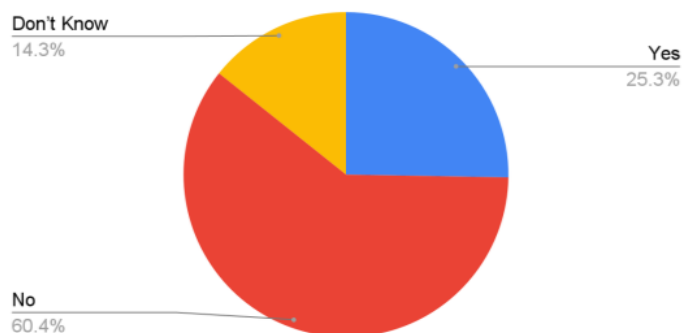


Q18. Do you think there are enough primary care (family) providers practicing in the Shattuck area?

Answer Choices	Number	%
Yes	23	25.27%
No	55	60.44%
Don't Know	13	14.29%

Total Respondents: 91

Q18. Do you think there are enough primary care (family) providers practicing in the Shattuck area?

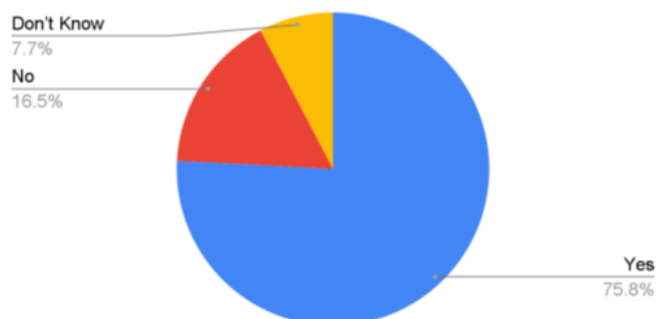


Q19. Are you able to get an appointment, within 48 hours, with your primary care doctor when you need one?

Answer Choices	Number	%
Yes	69	75.82%
No	15	16.48%
Don't Know	7	7.69%

Total Respondents: 91

Q19. Able to book an appointment, within 48 hours, with their primary care doctor.

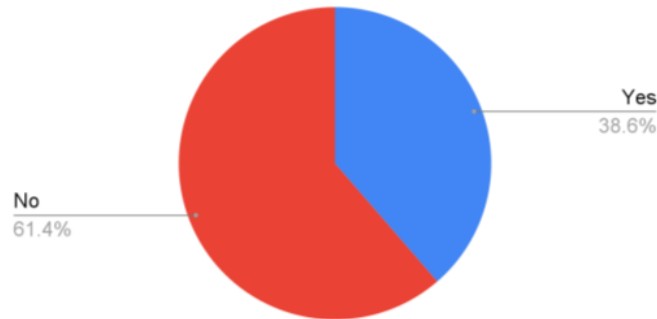


Q20. Have you used the services of a walk-in, urgent care, or after hours clinic in the past 24 months?

Answer Choices	Number	%
Yes	34	38.64%
No	54	61.36%
Don't Know	0	0.00%

Total Respondents: 88

Q20. Used the Services of a Walk-in, Urgent Care, or After Hours Clinic in the Past 24 Months

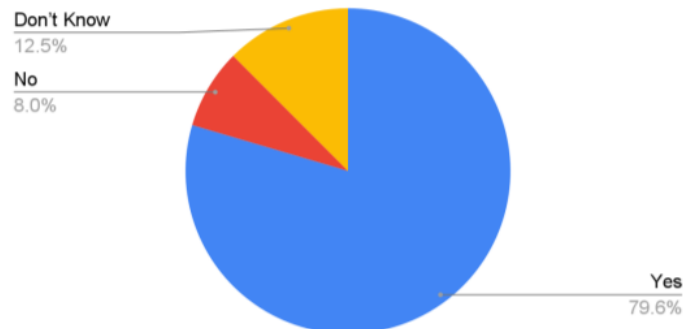


Q21. Would you utilize a walk in and/or after hours clinic if offered in the Shattuck area?

Answer Choices	Number	%
Yes	70	79.55%
No	7	7.95%
Don't Know	11	12.50%

Total Respondents: 88

Q21. Would Utilize a Walk In and/or After Hours Clinic if Offered in the Shattuck Area

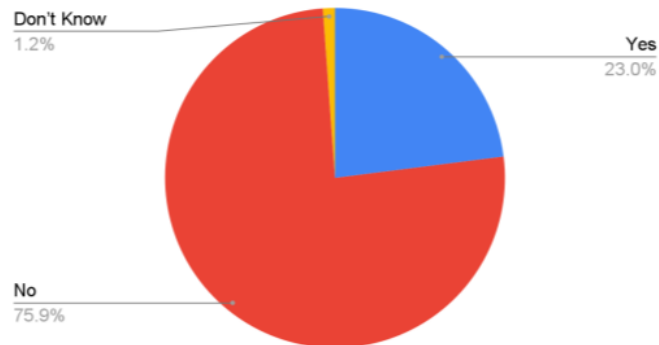


Q22. Has your household used telemedicine services, a visit either by telephone or video with your provider, in the past 24 months?

Answer Choices	Number	%
Yes	20	22.99%
No	66	75.86%
Don't Know	1	1.15%

Total Respondents: 87

Q22. Used Telemedicine Services in the Past 24 Months



Q23. How satisfied was your household with the quality of care received via telemedicine?

Answer Choices	Number	%
Satisfied	19	82.61%
Dissatisfied	2	8.70%
Don't know	2	8.70%

Total Respondents: 23

Q23. Satisfaction of Quality of Care Received via Telemedicine

