



Financial Assistance Policy – Plain Language Summary

Financial Assistance Offered

Newman Memorial Hospital's mission is to provide the highest quality patient experience with focused attention to patient safety, value, and an uncompromised commitment to clinical excellence for those we serve. As part of this mission, Newman Memorial Hospital (NMH) offers financial assistance through its Financial Assistance/ Charity Care Policy (FAP) to patients unable to pay for emergency or medically-necessary care.

Eligibility Requirements and Assistance Offered

Eligibility for financial assistance is based on multiple factors, including the nature of the condition and care required, insurance coverage or other sources of payment, income (Federal Poverty Level guidelines are used to determine the amount of financial assistance offered), family size, assets, and any special consideration the patient or physician would like to have considered.

Financial assistance is available to patients who are uninsured and underinsured. Partial or full financial assistance may be granted based on a patient's ability to pay the billed charges.

Patients must fully comply with the application process, including submitting the required documents (tax returns, bank statements, and others as requested), as well as completing the application process for all available sources of assistance, including Medicaid and/or Medicare.

Please note that there are certain service exclusions that are not typically eligible for financial assistance, including, but not limited to, transplants, cosmetic services, and other services.

How to Apply

The application process involves filling out the financial assistance form and submitting the form along with the supporting documents to NMH for processing. You may also apply in person by visiting the Business Office at the address listed below. Financial assistance applications should be sent to the following office:

Newman Memorial Hospital
Attn: Business Office
905 S. Main Street
Shattuck, OK 73858

Where to Find Information

There are many ways to find information about the Financial Assistance/ Charity Care application process, or get copies of the FAP or FAP application form. You may:

- Download the information online at www.newmanmemorialhospital.org, select "Patients & Visitors", and then click on "Payment Options".
- Request the information in writing by mail or by visiting the Business Office at 905 S. Main Street, Shattuck, OK 73858.
- Request the information or assistance by calling 580-938-2551, and ask to speak with the Business office.

Availability of Translation

The Financial Assistance policy, application form, and the plain language summary can be offered in English, Spanish, and Large Print. NMH may provide assistance through the use of qualified bilingual interpreter by request.

No More Than Amount Generally Billed (AGB)

A patient determined to be eligible for financial assistance will not be charged more than amounts generally billed for emergency or other medically necessary care to patients who have insurance for such care.